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Dear Parents and Carers,

sQuid Update

Your child will have brought home sQuid login in information either yesterday or today. I apologise for any confusion yesterday, however it was fairly hectic. We did not receive the letters until quite late and struggled to process them as quickly as I would have liked. As a consequence; the handout information to staff was muddled, for which I take full responsibility and will be spending fifteen minutes facing the wall in my office! In all honesty; I had requested the letters last week but sQuid were unable to get them ready in time!

It is with some trepidation that we begin the launch of sQuid on Monday 6th November. Although I have been promised there won't be; I expect that there will be some teething troubles, some letters may go astray and three parents will no longer exist on the system! To try and combat this we will be increasing the period dinner money can be owed from two weeks to four. This is to allow for any little issues to be sorted out by the company without there being any additional worries.

Having seen the system, I know that once it is set up it will work well however I am aware that in the short term there will be slight inconvenience as you have to re-register your payment information. I do apologise for this.

Should you have any set up problems over half term please email customerservice@squidcard.com and they will respond within 4 working hours.

Kind Regards

Martin Fallon